

# Animal Awareness

## POLICY ON PROVIDING PATIENT UPDATES

At the von Arx Wildlife Hospital, our mission is to provide expert medical care and compassionate rehabilitation to native wildlife, with the ultimate goal of releasing them back into the wild. Please note that we do not provide individual patient updates. This policy is in place for several important reasons:

1

### **Prioritizing Patient Care**

Our team of licensed wildlife veterinarians, technicians, and trained volunteers must focus their time and energy on hands-on care. Providing individual updates diverts time and resources away from the direct treatment of the hundreds of animals we receive each week.

2

### **High Volume of Admissions**

The von Arx Wildlife Hospital admits thousands of injured, ill, and orphaned animals each year. Due to this high patient volume and the fast-paced nature of wildlife rehabilitation, it is not feasible to track and report on each individual animal once admitted.

3

### **Wildlife Regulations and Responsibility**

Once a wild animal is admitted to our hospital, it becomes the responsibility of our licensed wildlife facility. Wild animals are protected under state and federal law and are not considered personal pets. Our care is guided by strict medical, ethical, and legal standards.

We understand the care and compassion that drives you to help injured wildlife, and we want to assure you that every patient at the von Arx Wildlife Hospital receives the best possible treatment. Despite our best efforts, not all animals survive or can be returned to the wild. Your act of rescue makes a real difference, and we thank you for your support and trust.

**Call the von Arx Wildlife Hospital for assistance at (239) 262-CARE.**